## University Health Center
### 2016-17 Impact Statement Facts and Figures

<table>
<thead>
<tr>
<th><strong>52,000</strong></th>
<th><strong>TOTAL ENCOUNTERS</strong></th>
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### Medical

- **15,278** | **UNIQUE PATIENTS**

#### Top 5 reasons students visit the health center

1. STI and HIV screening
2. Travel physical and immunizations
3. Upper respiratory conditions (ear, nose, and throat)
4. Anxiety
5. Contraception

- **24,000** | **PRIMARY CARE VISITS**
- **4,300** | **PSYCHIATRY AND MENTAL HEALTH VISITS**
- **1,000** | **TRAVEL MEDICINE VISITS**
- **2,100** | **IMMUNIZATIONS**
- **450** | **IMMUNOTHERAPY VISITS**

### Nursing

- **550** | **STI SCREENING CLINIC VISITS**
- **5,052** | **TRIAGE VISITS**
- **2,394** | **FLU SHOTS**

### Physical Therapy and Sports Medicine

- **5,640** | **PHYSICAL THERAPY VISITS**
- **400** | **ACUPUNCTURE VISITS**
- **940** | **MASSAGE VISITS**

### Laboratory

- **26,253** | **TESTS PROCESSED**

### Dietitian

- **255** | **VISITS**

### Dental

- **2,182** | **VISITS**

### Pharmacy

- **20,454** | **TOTAL PRESCRIPTIONS FILLED**

### X-Ray

- **1,217** | **X-RAY EXAMS**

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Led campus-wide communication and protocol response to minimize the impact of two Norovirus outbreaks.
Patient Satisfaction Survey

Sample student comments:
“My physical therapist is wonderful and super professional! Working with them is really helping me with my chronic pain.”

“The health center is honestly life saving for me. I can’t afford regular healthcare anymore and I never have time to run all over Eugene every time I’m sick. The health center has helped me resolve more issues than I’ve ever been seen for in my life and I can’t rave enough about how great it is.”

92% satisfied that their provider listened carefully to their concerns

94% satisfied with the confidentiality and privacy of their visit

95% got an appointment time slot that met their needs

91% satisfied with the amount of time spent with their provider

94% satisfied with the friendliness, courtesy, and helpfulness of staff assisting their provider

Duck Nest Wellness Center

290 Wellness programs hosted

3,992 Attendees

523 Safer sex supplies and kits handed out during sexual health outreach events

200 Spring break kits distributed

67 Campus wellness outreach events

6,838 Estimated students reached

20 Students enrolled in FHS 407 Peer Health Educator Seminar

Student Involvement

25 Student members of student health advisory committee (SHAC)

30 Peer wellness advocates (PWAS)

32 Student workers and greeters

5,408 Hours worked

3,036 Student volunteer hours at the Duck Nest

Sexual Health Rankings

Moved up 45 spots on the Trojan Sexual Health Report Card since 2012

2016 RANKING: 4