

University Health Center



2016-17 IMPACT STATEMENT FACTS AND FIGURES

52,000 TOTAL ENCOUNTERS

- ### Top 5 reasons students visit the health center
1. STI and HIV screening
 2. Travel physical and immunizations
 3. Upper respiratory conditions (ear, nose, and throat)
 4. Anxiety
 5. Contraception

Medical

15,278
UNIQUE PATIENTS

Led campus-wide communication and protocol response to minimize the impact of two Norovirus outbreaks.

24,000
PRIMARY CARE VISITS

4,300
PSYCHIATRY AND MENTAL HEALTH VISITS

1,000
TRAVEL MEDICINE VISITS

2,100
IMMUNIZATIONS

450
IMMUNOTHERAPY VISITS

Nursing

550
STI SCREENING CLINIC VISITS

5,052
TRIAGE VISITS

2,394
FLU SHOTS

906
VIA MOBILE FLU CLINICS AT SATELLITE CAMPUS LOCATIONS

Physical Therapy and Sports Medicine

 5,640
PHYSICAL THERAPY VISITS

400
ACUPUNCTURE VISITS

940
MASSAGE VISITS

Laboratory

26,253
TESTS PROCESSED



Dietitian

255 VISITS



Dental

2,182
VISITS

Pharmacy

20,454
TOTAL PRESCRIPTIONS FILLED

X-Ray

1,217
X-RAY EXAMS

Patient Satisfaction Survey

Sample student comments:

“My physical therapist is wonderful and super professional! Working with them is really helping me with my chronic pain.”

“The health center is honestly life saving for me. I can’t afford regular healthcare anymore and I never have time to run all over Eugene every time I’m sick. The health center has helped me resolve more issues than I’ve ever been seen for in my life and I can’t rave enough about how great it is.”

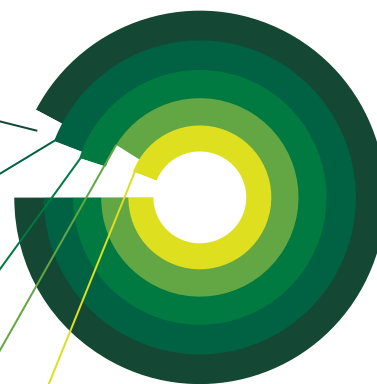
92% satisfied that their provider listened carefully to their concerns

94% satisfied with the confidentiality and privacy of their visit

95% got an appointment time slot that met their needs

91% satisfied with the amount of time spent with their provider

94% satisfied with the friendliness, courtesy, and helpfulness of staff assisting their provider



Duck Nest Wellness Center



290
WELLNESS PROGRAMS HOSTED
3,992
ATTENDEES

523
SAFER SEX SUPPLIES AND KITS HANDED OUT
DURING SEXUAL HEALTH OUTREACH EVENTS

200
SPRING BREAK KITS
DISTRIBUTED

67
CAMPUS WELLNESS OUTREACH EVENTS
6,838
ESTIMATED STUDENTS REACHED

20
STUDENTS ENROLLED IN
FHS 407 PEER HEALTH
EDUCATOR SEMINAR

Student Involvement



25
STUDENT MEMBERS OF STUDENT
HEALTH ADVISORY COMMITTEE (SHAC)

30
PEER WELLNESS ADVOCATES
(PWAS)

32
STUDENT WORKERS
AND GREETERS
5,408
HOURS WORKED

3,036
STUDENT
VOLUNTEER HOURS
AT THE DUCK NEST

Sexual Health Rankings

Moved up 45 spots on the
Trojan Sexual Health Report Card
since 2012

2016 RANKING: 4

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